

SOLUTION BRIEF

Services Portfolio Overview for Oracle Applications from Hitachi Vantara

Maximize the Value of Your Investment in Oracle

Oracle is known and respected globally for business process automation solutions that optimize enterprise data management, improve application performance, and accelerate cloud adoption.

Yet transforming or upgrading an Oracle environment and maintaining it day-to-day can be a challenge. Across industries, organizations know their own environments but may hesitate to move forward for good reasons. They lack the IT skills required to orchestrate a successful cloud migration, optimize on-premises Oracle ERP, or integrate it with other business applications. They need guidance in testing and deploying software upgrades or streamlining a complex procurement lifecycle. In short, they are struggling to manage and modernize their Oracle applications. Many turn to Hitachi Vantara because of the trust the industry has in its Oracle expertise.

Hitachi Vantara's Oracle Innovation Practice is built on over 22 years of experience and best practices based on more than 2,000 Oracle implementations and 160+ successful Oracle Cloud go-lives. They have deep knowledge and co-development investments in Oracle products and receive inputs and requests from hundreds of customer executives for their advisory engagements.

Get the Services You Need to Run Your Oracle Solutions Efficiently

Hitachi Vantara offers a comprehensive portfolio of services across the entire Oracle environment. These services are designed to accelerate positive business outcomes and digital maturity.

Digital Advisory Services for Oracle Environments

Like a health check, digital advisory services are an ideal way to assess digital maturity and build a roadmap for your ERP system. They typically do not involve solution implementation, but instead, focus on highlighting business best practices, timelines, and costs, which is a critical starting point. Hitachi looks closely at your platform and applications and works with you to develop a proof of concept or point of value regarding on-premises ERP upgrades, Oracle Cloud ERP migration, or initial ERP deployment.

Among other services, this grouping includes discovery and design, business process standardization/optimization and enterprise data management and analytics assessment.

Transformation Services for Oracle Environments

ERP modernization—a logical next step after system assessment and design reduces the cost and concerns associated with ERP upgrades or migrating Oracle applications to the cloud. In addition, these transformative services create automated frameworks and processes that allow your organization to use often-constrained IT resources efficiently while improving performance, security, and scalability.

This group of services offers, for example, greenfield and hybrid cloud implementation and systems integration, quarterly patching and compliance testing as a service (TaaS), and an accelerator for engineering, construction and procurement.

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Get the Services You Need to Run Your Oracle Solutions Efficiently (cont.)

Managed Services for Oracle Environments

Like many organizations today, you may not have enough IT resources to run multiple functional modules. You may have also discovered that third-party support models are not flexible enough to meet your needs. Applications, database administration and infrastructure all require ongoing management—whether near-shore, offshore, or in a hybrid configuration.

Hitachi Vantara managed services are designed to increase the efficiency and flexibility of your Oracle environment and to support daily operations. Services include cloud migration, remote infrastructure management, and L1 helpdesk, workstation, and image management.

Digital Services for Oracle with Innovative Solutions and Extensions

Oracle Cloud and its ability to support IoT is expanding the implementation of innovative solutions on the manufacturing floor, transportation, and logistics by connecting people to data. Hitachi Vantara has gained significant experience in deploying Oracle solutions and has developed Oracle application extensions of its own.

Hitachi Vantara digital services for Oracle offer real-time visibility into operations as well as helping to control and optimize operations. Among other solutions, our consulting teams support digital supply chain, smart connected factory, asset and production monitoring, and predictive maintenance.

ABOUT HITACHI VANTARA

Hitachi Vantara, a wholly-owned subsidiary of Hitachi, Ltd., guides our customers from what's now to what's next by solving their digital challenges. Working alongside each customer, we apply our unmatched industrial and digital capabilities to their data and applications to benefit both business and society. More than 80% of the Fortune 100 trust Hitachi Vantara to help them develop new revenue streams, unlock competitive advantages, lower costs, enhance customer experiences, and deliver social and environmental value. Visit us at hitachivantara.com.

Learn More



Learn more about how the <u>Portfolio of Services</u> for Oracle Applications from Hitachi Vantara can help you develop a modernization roadmap and transform, manage, and extend your Oracle cloud ERP or on-premises environment.

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